



Aspen

Weekly

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linked accounts part 2





LINKED ACCOUNTS PART 2

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In our last Aspen Weekly on this subject, we introduced the new ways you and your patrons can use linked accounts. Some improvements we made included removing linked accounts, disabling account linking, and updated messaging to make things clearer for your patrons. If you haven't checked it out, you can take a look [here](#)!

For our next step, we are now enabling library staff to assign account linking settings by patron type.

Assigning the Settings

To assign a specific setting to a patron type, you will need to navigate to **Primary Configuration -> Patron Types** and edit the patron type you wish to assign a setting to. Once there, you will see the settings in a drop down box.

Account linking setting ?

Allow to be linked to and link to others

Allow to be linked to and link to others

Allow only to be linked to

Allow only to link to others

Block all linking

After selecting the setting you want, all you need to do is save your changes and it will take effect immediately.

Now that you know where to find and apply this setting, let's go over what each setting does and how changing from one to the other may affect your patrons.

The Specifics of the Settings

Allow to be Linked to and Link to Others

This is the default setting for all patron types, which allows all patrons to link to others and allows them to be linked to by other patrons. Any patron with this setting won't see much of a change in how their linked accounts work.

In our upcoming 23.02 release, we will be hiding parts of the user's linked accounts page to better reflect the setting applied to the user. Any patron with this setting will see the full page, which looks like this:

Linked Accounts

Linked accounts allow you to easily maintain multiple accounts for the library so you can see all of your information in one place. Information from linked accounts will appear when you view your checkouts, holds, etc in the main account.

Additional accounts to manage

The following accounts can be managed from this account.

- None

Add an Account

Other accounts that can view this account

The following accounts can view checkout and hold information from this account. If someone is viewing your account that you do not want to have access, please contact library staff.

- None

Disable Account Linking

Article continued on next page...



Allow Only To Be Linked To

This setting will only allow patrons to be linked to, and they won't be able to link to others. If you switch to this setting from "Allow to be linked to and link to others" or "Allow only to link to others," any linked accounts a patron with this patron type has linked to will be removed. If the patron has linked accounts where they are the ones who have been linked to by another, these links will remain.

For our current release, if a patron with this setting tries to link to another patron, they will receive the following message:

Sorry, you are not permitted to link to others.

After our 23.02 release, they will no longer see the option to link to another patron - here is what their linked accounts page will look like:

Linked Accounts

Linked accounts allow you to easily maintain multiple accounts for the library so you can see all of your information in one place. Information from linked accounts will appear when you view your checkouts, holds, etc in the main account.

Other accounts that can view this account

The following accounts can view checkout and hold information from this account. If someone is viewing your account that you do not want to have access, please contact library staff.

- None

Disable Account Linking

Allow Only to Link to Others

This setting will only allow patrons to link to others, and they won't be able to be linked to. If you switch to this setting from "Allow to be linked to and link to others" or "Allow only to be linked to," any linked accounts where they are the ones who have been linked to will be removed. If the patron has linked accounts where they are the ones who have linked to another patron, these links will remain.

For our current release (and future releases), if a patron tries to link to a patron with this setting, they will receive the following message:

Sorry, that account cannot be linked to.

After our 23.02 release, patrons with this setting will no longer see the section that would show accounts that have linked to them - here is what their linked accounts page will look like:

Linked Accounts

Linked accounts allow you to easily maintain multiple accounts for the library so you can see all of your information in one place. Information from linked accounts will appear when you view your checkouts, holds, etc in the main account.

Additional accounts to manage

The following accounts can be managed from this account.

- None

Add an Account

Article continued on next page...



Block All Linking

This setting will block all linking to and from the patron. If a patron has any linked accounts, those links will be severed upon this setting being applied.

For our current release, if a patron with this setting tries to link to another patron or if another patron tries to link to them, they will receive the aforementioned error messages.

After our 23.02 release, these users will no longer see any account linking options - here is what their linked accounts page will look like:

Linked Accounts

Account linking is not available for your library card. Please contact your library if you have any questions.

Until Next Time!

We hope you like the changes we've made to linked accounts! Assigning settings based on patron type will give you more control and flexibility over how patrons interact with your catalog. We look forward to hearing your feedback! ■

Help Center

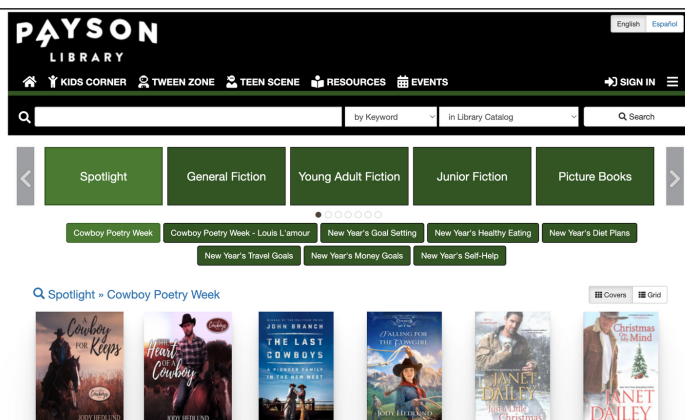
Looking for for more information on Linked Accounts? [Checked out the Linked Accounts section of the Help Center!](#)



[Payson Library](#) in Utah went live last month on Aspen Discovery! The Payson staff created some amazing Web Builder pages that you have to see:

- [Kids Corner](#)
- [Tween Zone](#)
- [Teen Scene](#)

They even have video games embedded on some of their pages so you can play directly in the catalog - how cool is that?! Welcome to the community, we're excited that you're here!





Aspen
Discovery



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PATRON-DRIVEN EXPERIENCE IN ASPEN DISCOVERY

JANUARY 26TH
2:00 PM ET

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